# EARLY CHILDHOOD EDUCATION LEADER AND ADVOCATE

Accomplished, results-driven, resourceful, and energetic professional offering over a decade of successful experience understanding high-quality childcare environments with strong interpersonal and organizational skills. Detail-oriented, goal-oriented self-starter, demonstrates excellent communication skills, and welcomes the challenge of solving problems. Member of NAEYC, attending national conferences as a participant and presenter. Active in focus groups to support new initiatives.

Core competencies include:

Customer experience • Development of people • Relationship management • multi-unit management • Team supervision • Training / Adult learning • Managing Performance • Flexibility • Coaching

### EXPERIENCE

## **Bright Horizons Family Solutions**

#### Educational Quality, Manager, 2021 – Current

I support all 630 Bright Horizons programs with NAEYC accreditation and process. I coach all leaders to understand our alignment with high quality and NAEYC. I currently support the revision of NAEYC as we continue our alignment with the new NAEYC.

#### **KinderCare Education**

#### 2004 - 2020

## Quality Business Partner, 2011 – April 2020

Drive Field Operations and Corporate partners for developing and maintaining high-quality care and early education in every KinderCare Education center.

- Partner with national Accreditation, Military, and QRIS agencies to ensure alignment for Educational Excellence and maximize benefits to all centers and field leaders, ensuring continuous quality improvement.
- Increased ROI and financial profitability.

# Area Manager Champions Brand, 2010 – 2011

Maintained 11 public school accounts with extended learning before and after school programs. Supported a team of 11 site directors with consistent customer experience and built partnerships with public school principals and boards.

### Manager, Quality & Accreditation, 2004 - 2009

I supervised a team of 7 Quality and Training Specialists, who were field-based and supported the eastern division of staff, center directors, and district managers.

### EDUCATION

Early Childhood Education, Rowan University, Glassboro, NJ Associate of Arts: Early Childhood Education - Rowan Burlington College, NJ

# **PROFESSIONAL ASSOCIATIONS**

Member of NAEYC and NAC Member of ASTD Certified Relationship Selling